

Edited version

Restorative justice is a rather unique humanistic approach which is used to manage the outcomes of a crime. It has been defined by Marshall as an approach where the 'parties themselves and the community [are] generally in an active relationship with statutory agencies'.<sup>1</sup> Compared with the traditional justice system where the law and the judge's decision in a case determines the outcome and punishment for the offender, and the punishment, restorative justice centres on the idea of using mediation techniques. Both the victim and the offender are much more active in order to working out through the problem together in an informal way through direct or indirect mediation with the help of a well trained mediator who ensures that the process runs smoothly. who is ensuring a comfortable environment for both parties so that things go smoothly. Despite that the democratic nature of the system, the satisfactory outcome itself can vary for a range of reasons as and certain issues may arise during the process. This essay will evaluate the efficacy of Restorative Justice it from the point of view both the victim and offenders' satisfaction for both victims and offenders.

Beginning with the victim's satisfaction  
In Regarding the victim, this is accomplished through the Restorative Justice system first attempts to prioritise the victim's need first as part of its main goal. This is may not be just only in terms of money settlement for any damage caused but more importantly also it may offer emotional support which is may be more important. It can be achieved through In the mediation process, of meeting the offender and victim meet face-to-face and discuss the prior events that happened leading to the occurrence of the crime. It is considered to be a more therapeutic experience for the victim getting to know the reasons why the crime did actually occur in the first place and that as this knowledge may help reduces the traumatic fear and also the anger associated with it. At the same time, The victims are also able to give discuss from their point of view on how the event has affected their lives, in terms of the damage they have incurred and the trauma they have gone through from the event. Although the outcome may be satisfactory in many case, in certain cases sometimes, victims are still left do end up being in an unsatisfied position. still in the outcome, especially This is particularly the case for those who opted for indirect mediation.